

Sustainability



Chapter 1

Introduction to FM Sustainability

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تدريب واستشارات



Chapter 2

Energy Management

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Chapter 3

Water Management

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Materials and Consumable Management

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Workplace and Site Management

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Chapter 1

Introduction to FM Sustainability

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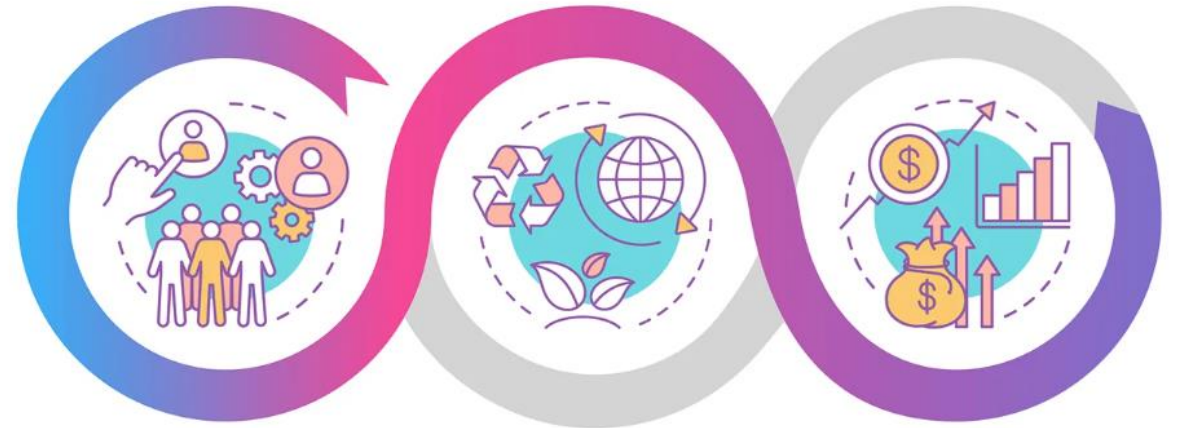
Contents:

- 1- Triple Bottom Line
- 2- Aligning Organizational Strategy with Sustainability



1- Triple Bottom Line

TRIPLE BOTTOM LINE



People

Planet

Profit



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1- Triple Bottom Line

1- Social Bottom Line



1- Triple Bottom Line

2- Environmental Bottom Line



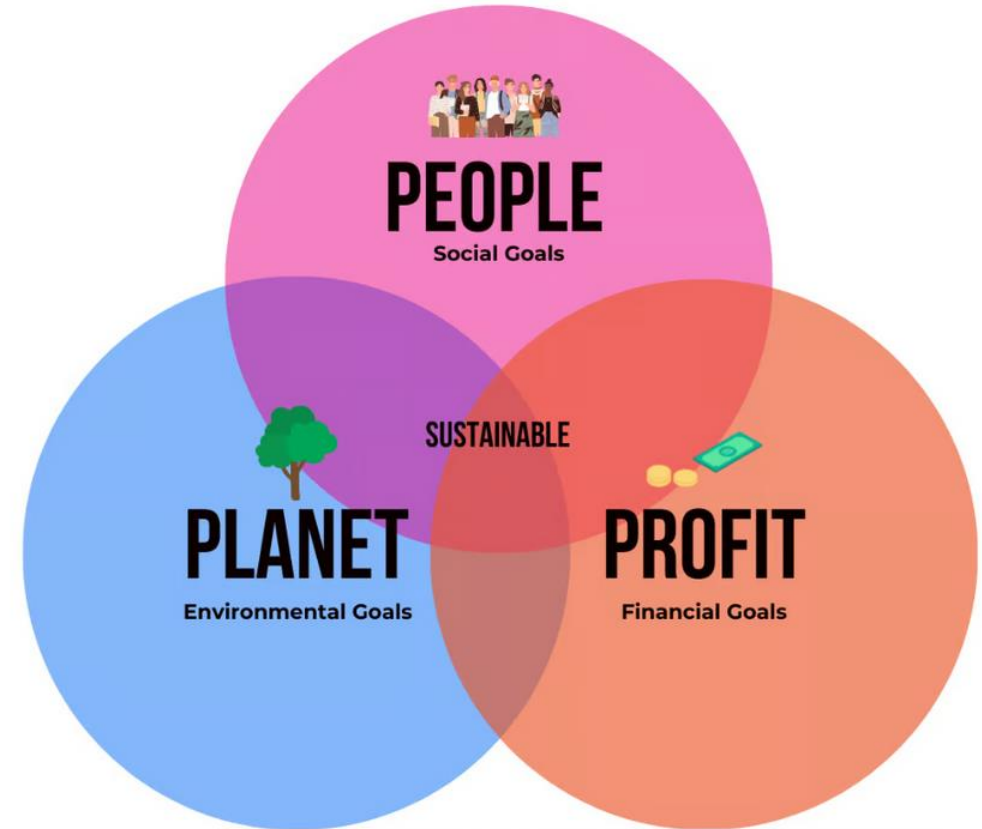
1- Triple Bottom Line

Action Balance:

1-Bearable (S&En)

2-Viable (En&Ec)

3-Equitable (S&Ec)



2- Aligning Organizational Strategy with Sustainability



2- Aligning Organizational Strategy with Sustainability

Sustainability Policy

Aligned with its vision and strategy

integrate sustainable into
organizational activities



2- Aligning Organizational Strategy with Sustainability

A Sustainable Leasing policy

Tenants use RFPs or RFIs for properties

Landlords include terms in the lease

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2- Aligning Organizational Strategy with Sustainability

Hard Benefits:

Cost-efficient reduce expenses

Money-saving measures

Profit-generating activities



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2- Aligning Organizational Strategy with Sustainability

Soft Benefits:

Improved employee morale

Increased health and comfort

Profit-generating activities



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2- Aligning Organizational Strategy with Sustainability

Ten Steps to Policy

- 1-Identify Stakeholders
- 2-Confirm Strategy
- 3-Gain Consensus
- 4-Secure Sponsor
- 5-Define Policy Boundaries



2- Aligning Organizational Strategy with Sustainability

Ten Steps to Policy

6-Provide Resources

7-Set SMART Goals

8-Engage Staff

9-Communicate Success

5-Review and Feedback



Chapter 2

Energy Management

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Contents:

1-What Energy Management?

2-Use Energy More Efficiently

3-Energy Evaluation

4-Energy Efficient devices

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Contents:

5-Reducing Energy Use

6-Energy-efficient Systems

7- Energy-efficient Operational Processes

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تدريب واستشارات



1-What Energy Management?

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تدريب واستشارات



1-What Energy Management?

3 goals:

1-Use less

2-Use more from renewable

3-Use more socially and environmentally



مخارقات
تدريب واستشارات



1-What Energy Management?

Zero Net Energy Buildings (ZNB)

net-zero emissions by 2050

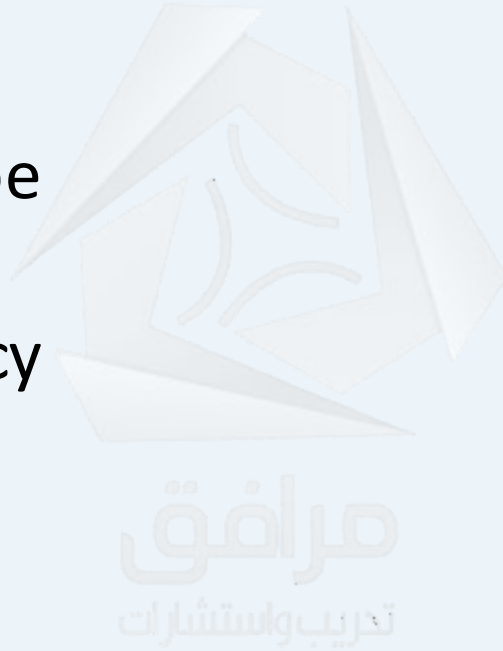
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تدريب واستشارات



1-What Energy Management?

Using Less Energy

- 1-Upgrade Building Envelope
- 2-Improve Systems Efficiency
- 3-Optimize Energy Use
- 4-Use Renewable Sources



1-What Energy Management?

Upgrade Building Envelope

1-Insulation

2-Inspection

3-Solar Gain Reduction



1-What Energy Management?

Improve Systems Efficiency

1-HVAC System

2-Lighting System

3-Electrical System

4-Transport System



1-What Energy Management?

Optimize Energy Use

1-Commissioning

2-Energy Site Audits

3-BMS or BAS System

4-Energy Performance Contracting



1-What Energy Management?

Use Renewable Sources

1-Solar Energy

2-Biomass

3-Geothermal Energy

4-Wind Energy

5-Micro Hydro



2-Use Energy More Efficiently



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تدريب واستشارات



2-Use Energy More Efficiently

Energy Pricing Factors

Peak Pricing

Demand Charges



2-Use Energy More Efficiently

Management Tactics

Load Shedding

Load Shifting

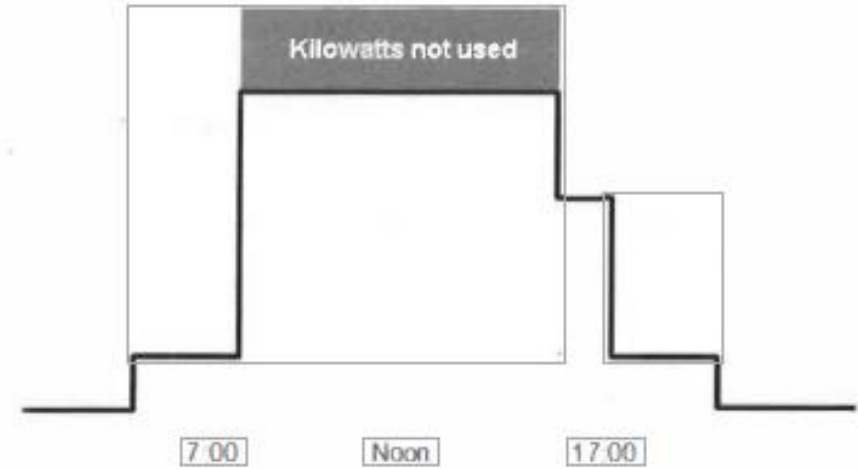


Figure 2 Load Shedding

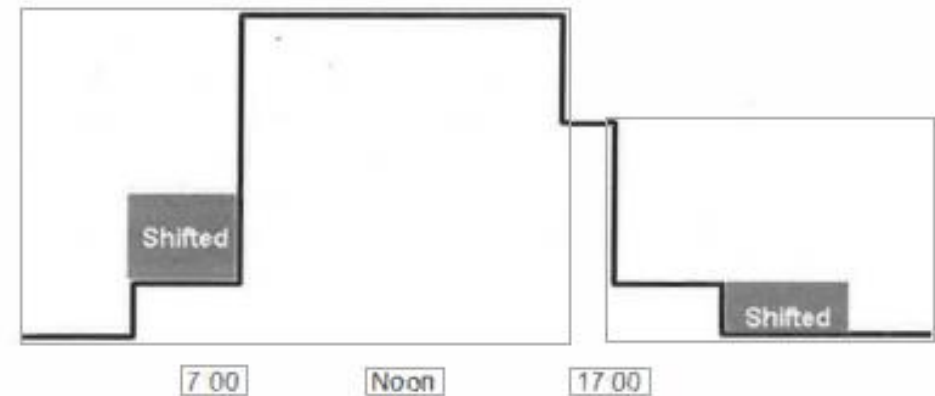
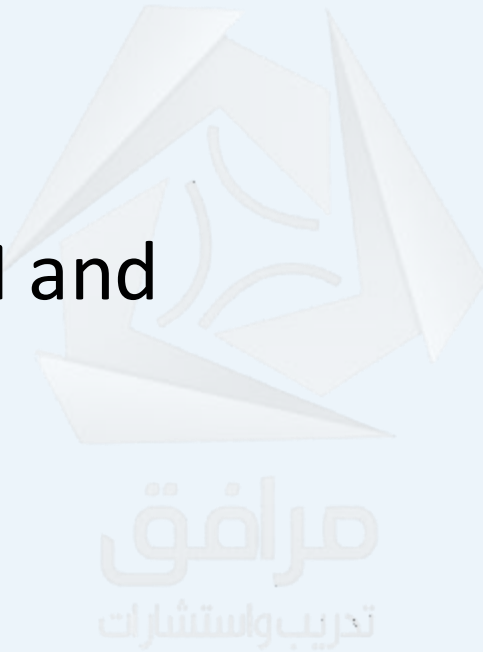


Figure 3 Load Shifting

2-Use Energy More Efficiently

Demand Response

Arrangement between FM and
power companies



2-Use Energy More Efficiently

Changing Occupant Behaviors

1-Identify and Remove Obstacles

2-Educate Occupants

3-Provide and Support Solutions

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2-Use Energy More Efficiently

Implement a Carbon Trading Policy

1-Reducing emissions

2-Carbon Sequestration



2-Use Energy More Efficiently

Renewable Energy Credits (RECs)



2-Use Energy More Efficiently

Facility Manager's Role

1-Facility Maintenance

2-Occupant Engagement

3-Equipment Optimization

4-Space Management



3-Energy Evaluation



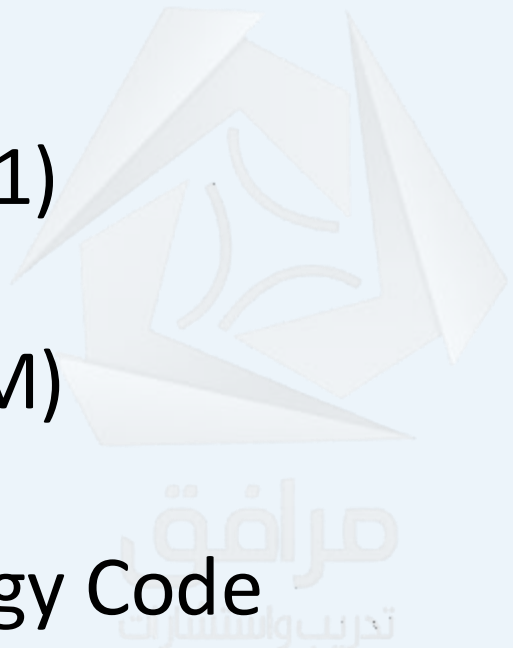
standards

1-International (ISO 50001)

2-United Kingdom (BREEM)

3-Canada's National Energy Code

4-US (IECC - ASHRAE)



2-Use Energy More Efficiently

Terminology

Carbon Footprint

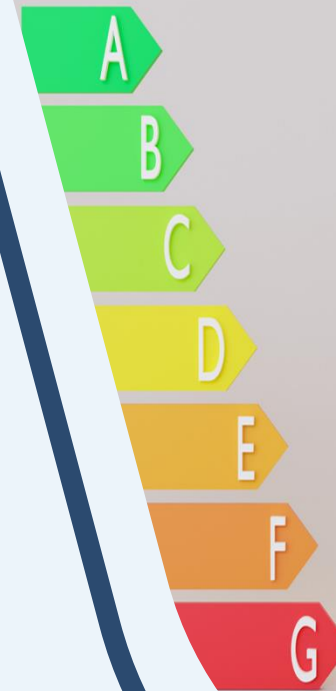
Carbon Intensity

Energy Use Intensity (EUI)

Greenhouse Gases



4-Energy Efficient devices



4-Energy Efficient devices

ENERGY STAR

Canada

Japan

Switzerland

Taiwan



4-Energy Efficient devices

Electric Submeters



4-Energy Efficient devices

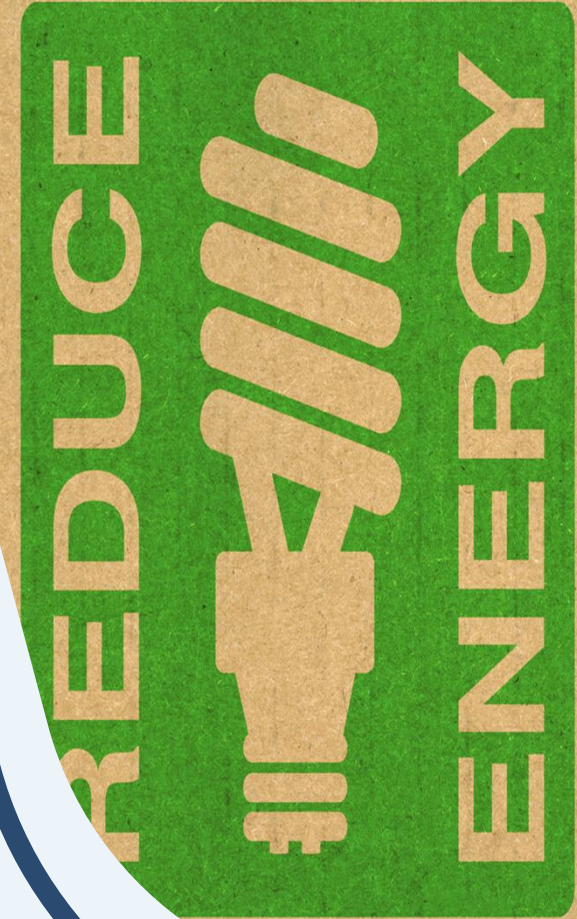
Energy Management System (EMS)

Internet of Things (IoT)

Plug Load Controlling



5-Reducing Energy Use



5-Reducing Energy Use

Controlling Devices

Smart Thermostats

Energy Misers

Smart Charging Stations

Smart Power Strips:



Data Center Management

Virtual Servers

Cooling Systems

Temperature Adjustments



6-Energy-efficient Systems



6-Energy-efficient Systems

1-BAS or BMS

2-Efficient HVAC systems

3-Renewable power sources

4-Computer Power Management



7- Energy-efficient Operational Processes

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تدريب واستشارات



Commissioning (Cx) Retro Commissioning (RCx)

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7- Energy-efficient Operational Processes

Measurement and Verification

Initial Verification

Ongoing Checks



ASHRAE Levels for Audit

1-ASHRAE Level 1: Walk-through Audit

2- ASHRAE Level 2: Energy Survey and Analysis

3-ASHRAE Level 3: Detailed Analysis of Capital-Intensive Modifications

7- Energy-efficient Operational Processes

Reducing Power Usage

1-Lighting (LED Technology)

2-Light Sensors



Chapter 3

Water Management

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تدريب واستشارات



Contents:

1-Introduction

2-Minimizing Utilization of Potable Water

3-Methods to Reduce Water Waste

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تدريب واستشارات



1-Introduction to Water Management

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تدريب واستشارات



1-Introduction to Water Management

Water flow

1-Occupants

2-Facility Processes

3-Core Building Systems

4-Site Maintenance



1-Introduction to Water Management

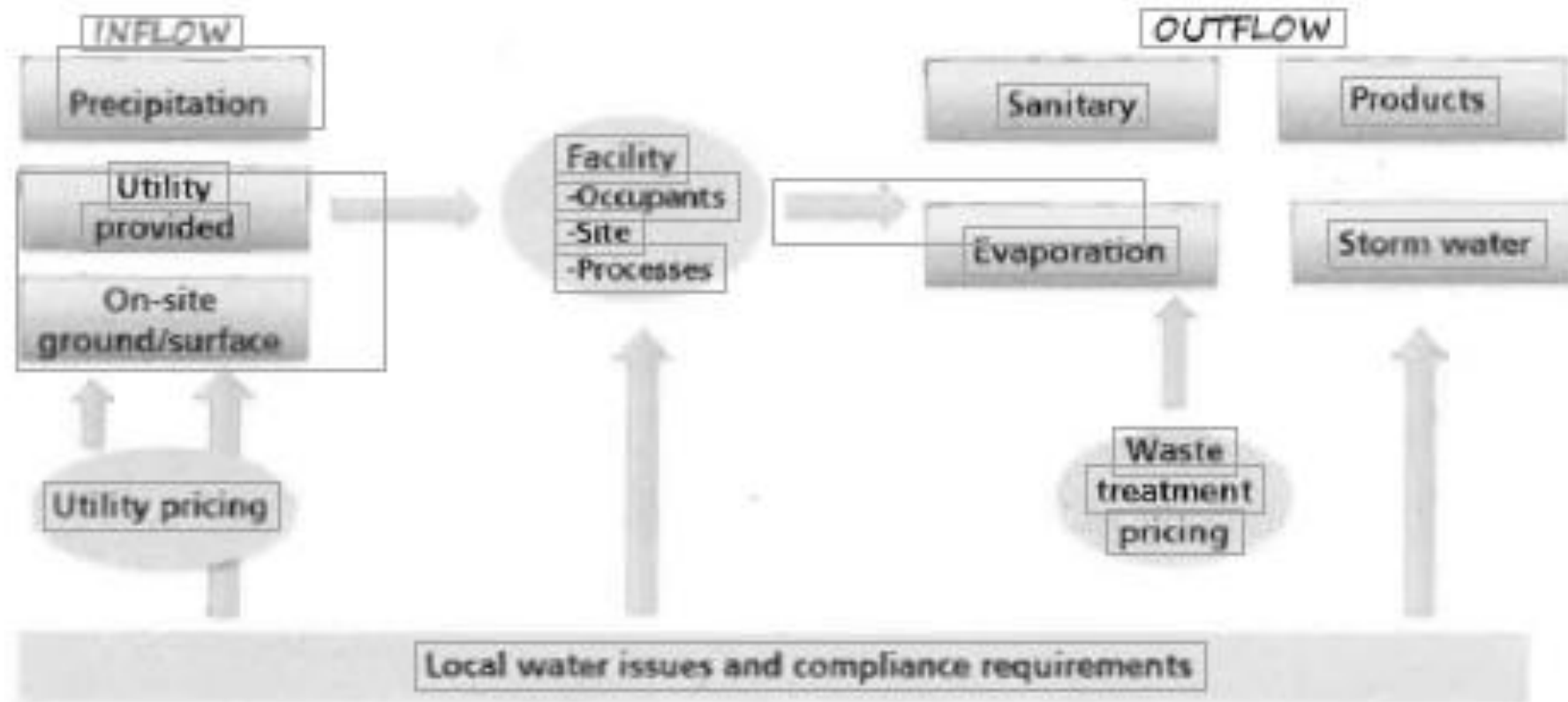


Figure 5 Water Flow

4 Principles of Water Management

1-Reducing Water Wasteccupants

2-Increasing Efficiency

3-User Education

4-Reusing Water



Implementing a Programme

1-Establish a Baseline

Sub metering

Utility Bills

Inventory



Implementing a Programme

2-Evaluate Opportunities

Educating occupants

Installing faucet aerators

Reprogramming irrigation systems



Implementing a Programme

3-Set Goals and Secure Commitment

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2-Minimizing Utilization of Potable Water



2-Minimizing Utilization of Potable Water

Reducing Water Loss and Educating Users



2-Minimizing Utilization of Potable Water

Monitoring and Measuring ENERGY STAR Portfolio Manager



2-Minimizing Utilization of Potable Water

Water Efficient Equipment

- 1-Restroom Equipment
- 2-Kitchen and Break Rooms
- 3-Irrigation Efficiency
- 4-HVAC Equipment Efficiency



3-Methods to Reduce Water Waste



3-Methods to Reduce Water Waste

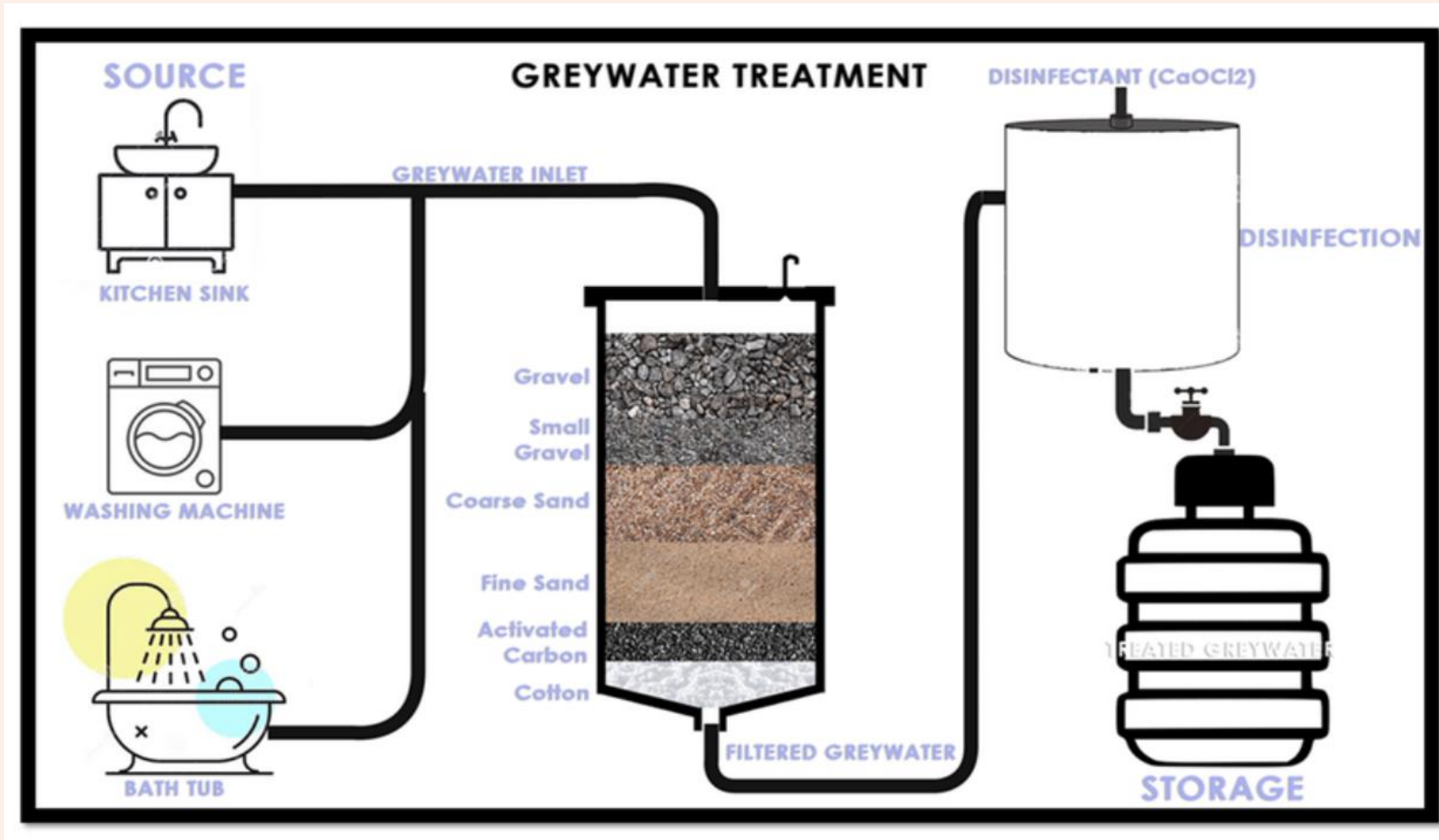
Rainwater Harvesting

Reverse Osmosis Deionized (RODI)Units

Rainwater Collection



3-Methods to Reduce Water Waste



Greywater

3-Methods to Reduce Water Waste

Potable Water

Clean and safe for human consumption.

Greywater

Reused water from sinks, showers, and laundry.

Blackwater

Contaminated water from toilets and industrial waste.

Rainwater

Collected water from rainfall, typically from rooftops.



Chapter 4

Materials and Consumable Management

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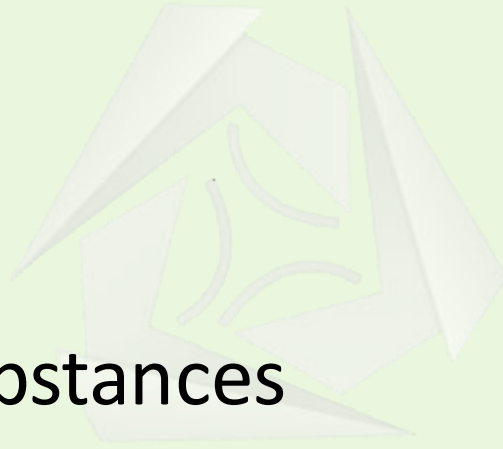
Contents:

1-Introduction

2-Renewable Resources

3-Minimizing Use of Substances

4-Purchasing M&R that Promote Ethical



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1-Introduction to Materials and Consumables Management

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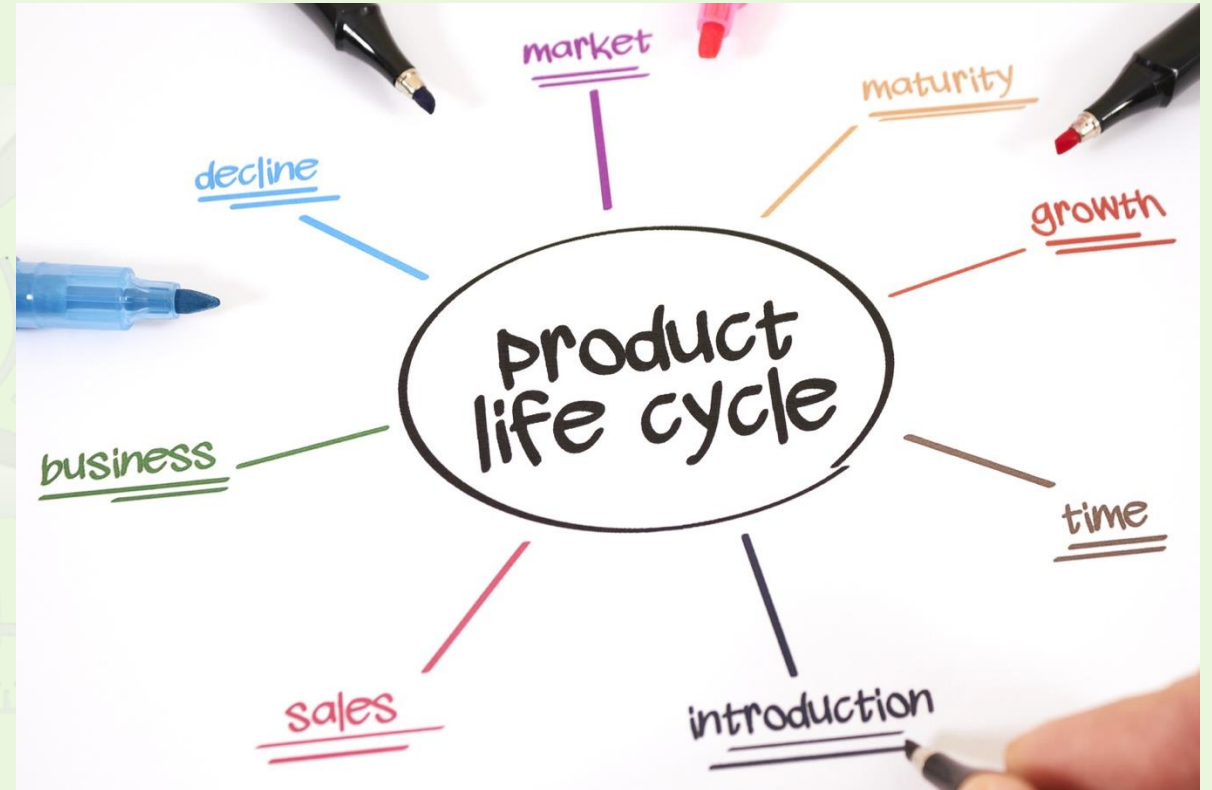


Product Life Cycle

1-Extraction

2-Production

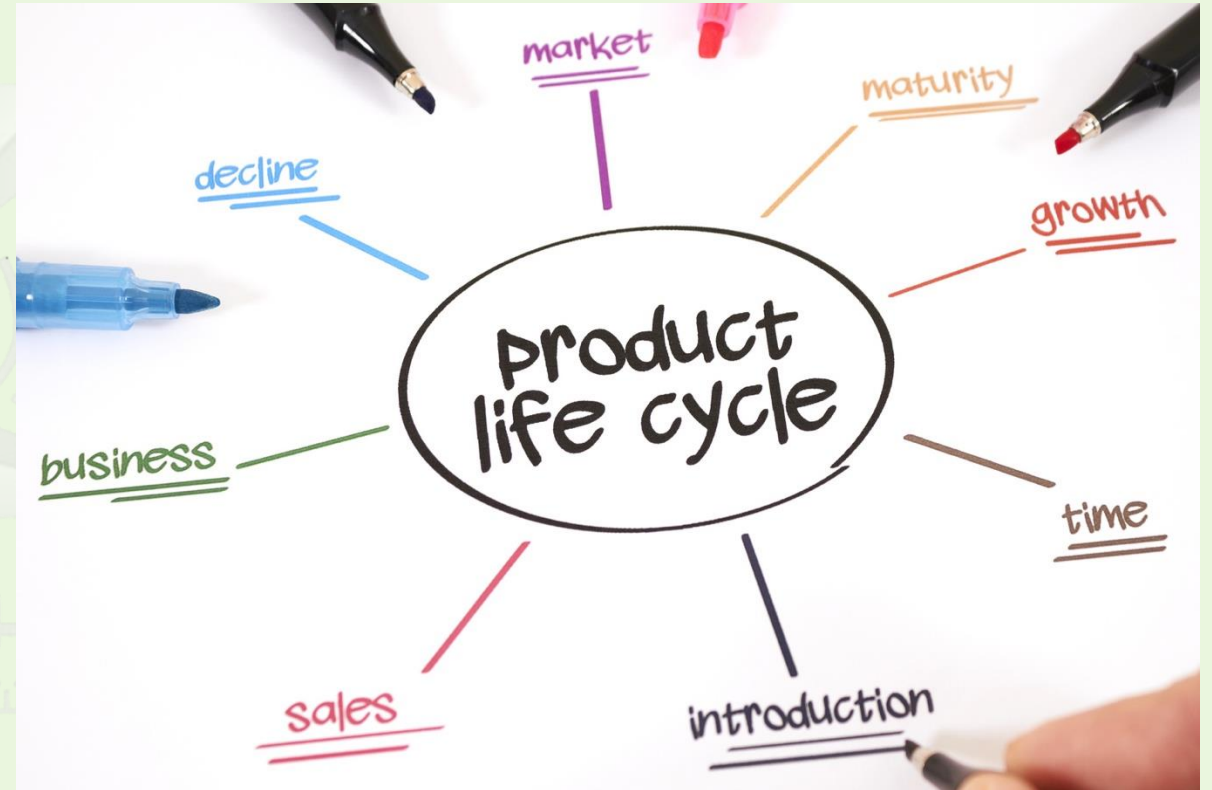
3-Distribution and Delivery



Product Life Cycle

4-Usage

5-End-of-Life Management



Benefits of Sustainable procurement

1-improves internal and external standards

2-Manages the organization's risk and reputation

3-Builds a sustainable supply chain for the future

Barriers of Sustainable procurement

- 1-Focus Beyond Price
- 2-Leadership Support
- 3-Clear Priorities
- 4-Verification of Claims



1-Introduction to Materials and Consumables Management

Steps to Build a Sustainable Supply Chain

1-Organizational Commitment

2-Strong Supplier Relationships

3-Measure Impact

4-Monitor and Audit Compliance



2-Renewable Resources



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تجريب واستشارات



Recycled materials



Sustainability certification

Forest Stewardship Council (FSC)



Forest Stewardship Council

Challenges of renewable materials

- 1- consumption during production
- 2- Use of chemicals or toxins in manufacturing
- 3- Energy and resources required to turn raw materials into products.



Protecting Endangered Species

- 1-harmful chemical use in outdoor areas
- 2-Preventing new developments
- 3-reduce the need for raw material



مراسم
تخریب واستثنایات

3-Minimizing the Use of Substances that Harm Health and the Environment

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3-Minimizing the Use of Substances that Harm Health and the Environment

Common and abundant Hazard

Chemicals in food packaging

Agricultural chemicals

Hazardous cleaning chemicals

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تدريب واستشارات



3-Minimizing the Use of Substances that Harm Health and the Environment

Use of Biodegradable Materials



3-Minimizing the Use of Substances that Harm Health and the Environment

Agriculture Materials

Cork

Finite

Linoleum



3-Minimizing the Use of Substances that Harm Health and the Environment

Use of Natural Resources

Bamboo and corn-based serving dishes

Cornstarch& mushroom

Organic fabrics



4-Purchasing Materials & Resources that Promote Ethical

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تدريب واستشارات



4-Purchasing Materials & Resources that Promote Ethical

Social Responsibilities and Ethical Behavior



4-Purchasing Materials & Resources that Promote Ethical

Balancing Responsibility and Finances

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تدريب واستشارات



Chapter 5

Waste Management

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تعمیر و بازسازی



Contents

1-Introduction

2-Procurement Activities

3-Recycling and Waste Diversion

4-Waste Disposal Techniques

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تعمیر و نگهداری



1-Introduction to Waste Management

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تجارت و استشارات



FM Take the Lead

Waste education

Environmental protection

Cost and efficiency



Collection Methods

1-Pick-up method

2-Drop-off method



Main Disposal Methods

1-Landfills

2-Incineration



Main Disposal Methods

3-Resource Recovery:

Recycling

Composting

Thermal Treatment



2-Procurement Activities that Promote Consumption of Materials

مرافق
تجارت و بازرگانی



2-Procurement Activities that Promote Consumption of Materials

Construction and Renovation Projects

large waste stream

مرافق
تعمیر و بازسازی



2-Procurement Activities that Promote Consumption of Materials

Waste Separation

Metal Recycling

Material Reuse

Donations



3-Recycling and Waste Diversion



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تعمیر و بازسازی



Recycling

Decline in Recycling

Markets

Market Shift

Recycling's Importance



Recycling Guideline

- 1-Gain Management Support
- 2-Conduct a Waste Assessment
- 3-Design the Program

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تعمیر و بازسازی



3-Recycling and Waste Diversion

Recycling Guideline

4-Implement the Program

5- Monitor and Track

6-Continuous Improvement



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تعمیر و نگهداری



3-Recycling and Waste Diversion

Waste Diversion

- 1-Generate Less Waste
- 2- Reduce Packaging Waste
- 3-Repurpose Materials
- 4-Manufacturer Recycling Programs



3-Recycling and Waste Diversion

Waste Diversion

4-Manufacturer Recycling Programs

5-Alternative Waste Disposal Methods

6-Salvage Walkthroughs

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تعمیر و بازسازی



GLASS

4-Waste Disposal Techniques that do not Harm the Natural

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تعمیر و بازسازی



4-Waste Disposal Techniques that do not Harm the Natural

Disposal of Organic Waste

1-Biogas Generation

2-Composting



Chapter 6

Workplace and Site Management

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تدريب واستشارات



Contents

1-Indoor Environmental Quality (IEQ)

2-Standards and Guidelines

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تدريب واستشارات



1-Indoor Environmental Quality (IEQ)

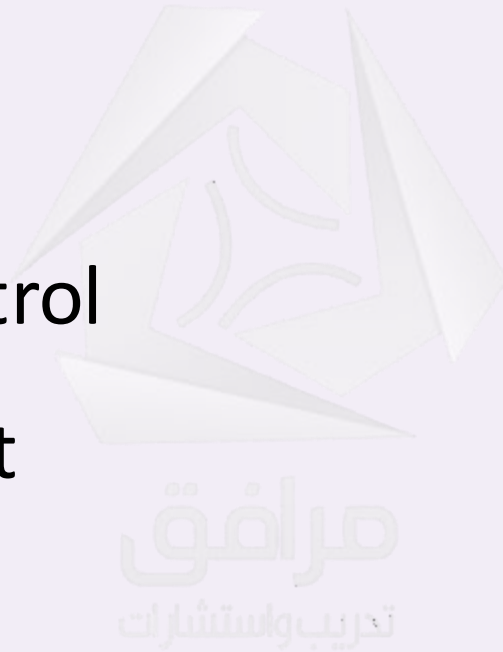


Air Quality

1-Heating and Cooling

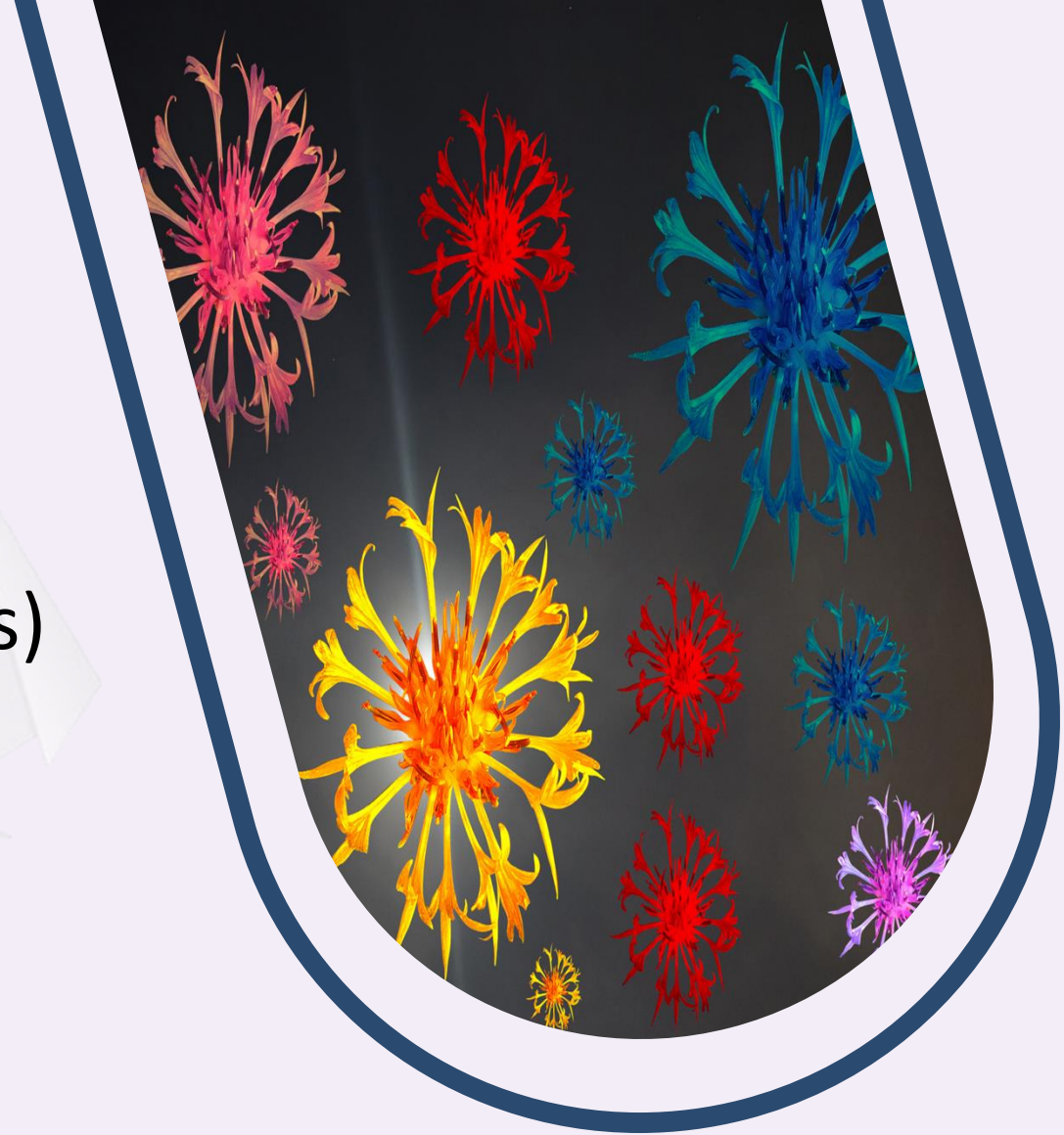
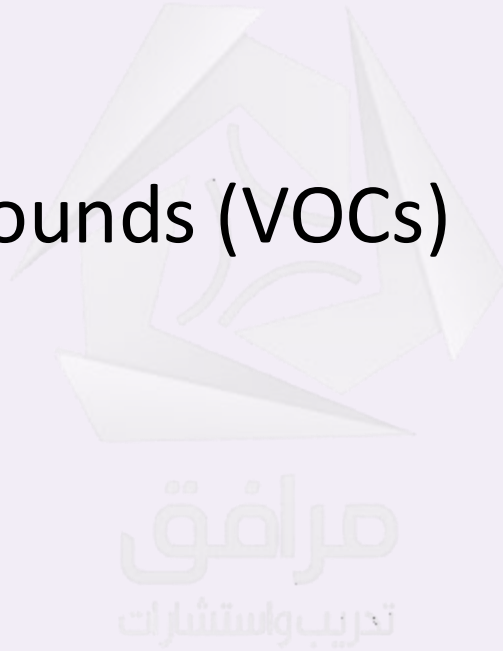
2-Mold and Mildew Control

3-Humidity Management



Air Quality

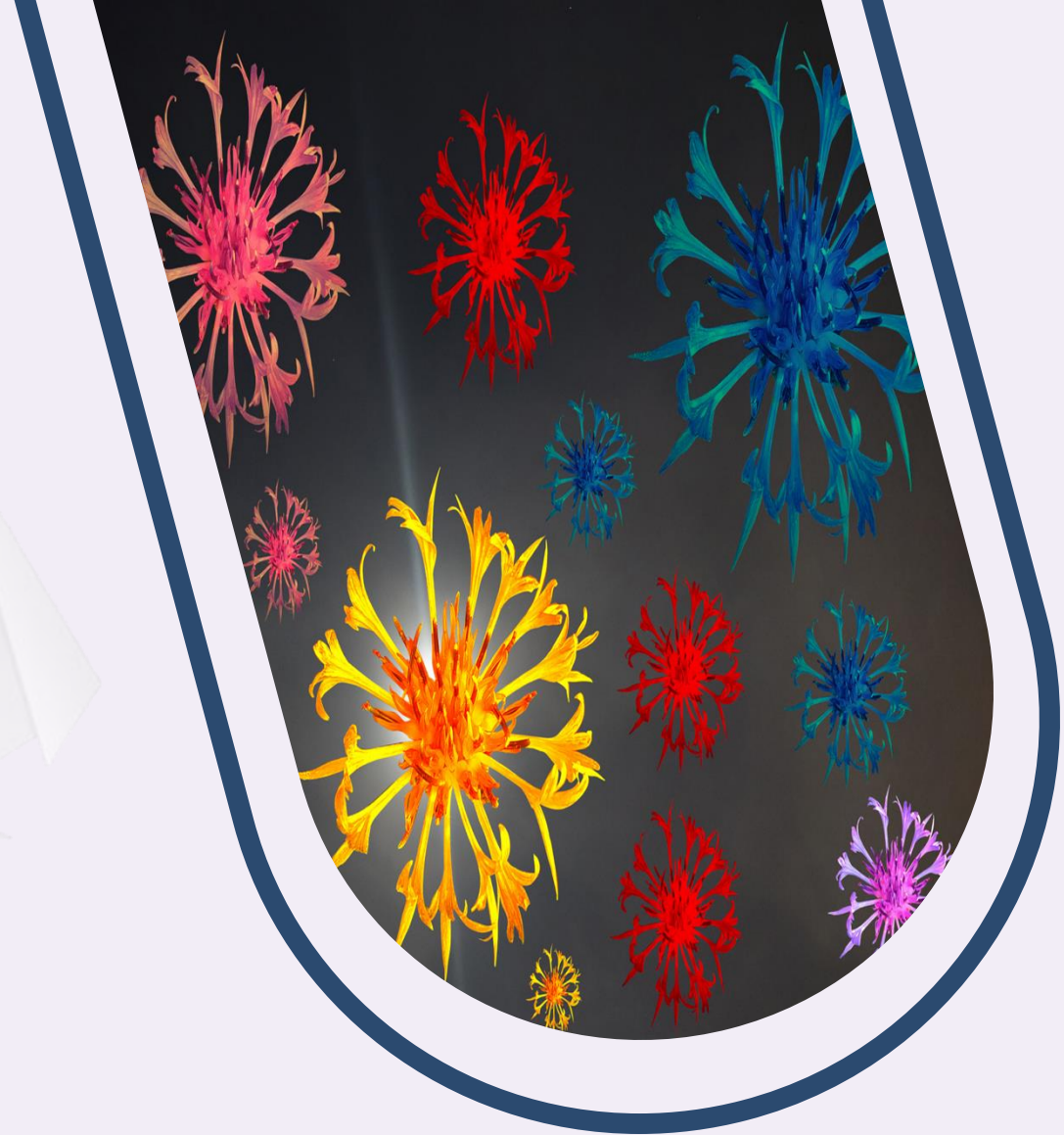
1-Volatile Organic Compounds (VOCs)



Air Quality

6-Occupant-Generated Sources

7-Outdoor Air Quality



Thermal Comfort

1-Air Movement

2-Humidity Control

3-Manage Perceptions

4-Occupant Education



Lighting

1-Color Temperature

2-Lighting Levels

3-Light Level Maintenance

4-Color Finishes



Views and Access to Daylight

1-Dimmable Solar Tubes

2-Skylights

3-Light Shelves

4-Natural Light Simulation:

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تدريب واستشارات



Sound and Acoustics

Sound Masking



2-Standards and Guidelines

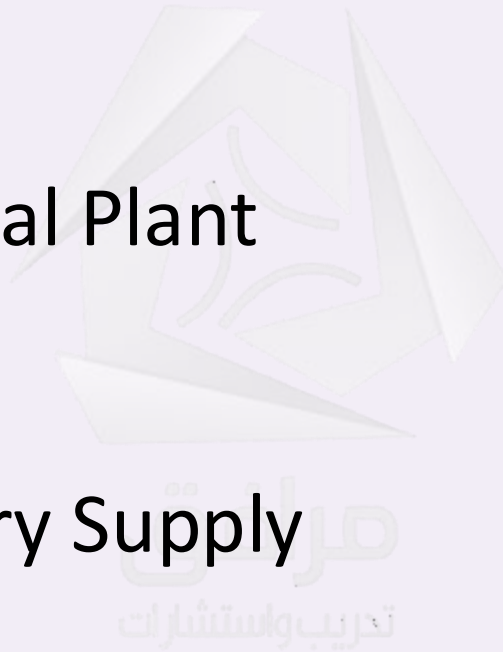


Standards

1- ASHRAE

2-Association of Physical Plant
Administrators (APPA)

3- International Sanitary Supply
Association (ISSA)



certifications

4-Green Globes

5-WELL Certification

6- OSHA Europe

7-IFMA SFP® Certification

